



Warranty declaration:

In addition to the statutory guarantee (two years for private first purchasers (users) and one year for commercial first purchasers (users) from the date of purchase), FEIN offers a three-year manufacturer's warranty of high-quality workmanship and materials in accordance with the terms and conditions below.

3-year FEIN PLUS warranty: For all FEIN power tools, GRIT belt grinders, lithium ion batteries and associated chargers purchased from authorised dealers on or after 01.09.2013, this warranty period will be extended to 3 years for first purchasers (users) if the buyer registers the product within 6 weeks of purchase.

The following products are excluded from the 3-year FEIN PLUS warranty:
FEIN high-frequency power tools, AccuTec screwdrivers, balancers, pipe processing tools, pneumatic tools, NiCd and NiMH battery packs and associated chargers.

The purchaser must register the tool online at www.fein.com/warranty. Confirmation is provided by the proof of registration, which must be printed at the time of registration, and the original invoice / till receipt, which shows the date of purchase. The registration process can only be completed if the customer consents to the data provided being stored.

Should faulty workmanship or defective material become evident, the product will be repaired free of charge, or if it cannot be repaired, it will be replaced free of charge with a new product (which may be a newer model). If a new product is provided, the warranty period remains unchanged. Replaced machines are considered repaired tools – ineligible for new 3-year warranty periods.

These warranty offers do not apply to damage caused by improper use, for example a failure to comply with the operating instructions, overload, using the wrong mains voltage, wrong type of current or unsuitable accessories, or external factors such as falls and impacts. The warranty also does not cover reasonable wear and tear caused by normal use.

Samples for wearable parts are: batteries, bearings, carbon brushes, cables, plungers
The warranty for Li-ion batteries is limited to 700 charge cycles.

Services relating to this warranty declaration are rendered solely by FEIN and companies expressly authorised by FEIN.

When a warranty claim is made, the complete power tool must be presented or returned together with the original receipt (showing the purchase date and product name) and the proof of registration. Partly or fully dismantled power tools cannot be accepted.

Contractual or statutory guarantee claims against the seller are not affected by this manufacturer's warranty.

Warranty criterias are:

Only FEIN original spare parts are used.

The defect does not only refer to wearing parts (see "samples for wearable parts" above).

The machines must not arrive in a disassembled state.

The instruction manuals for use and care of the machines were followed strictly.

The machines may only be opened and serviced by qualified electricians.